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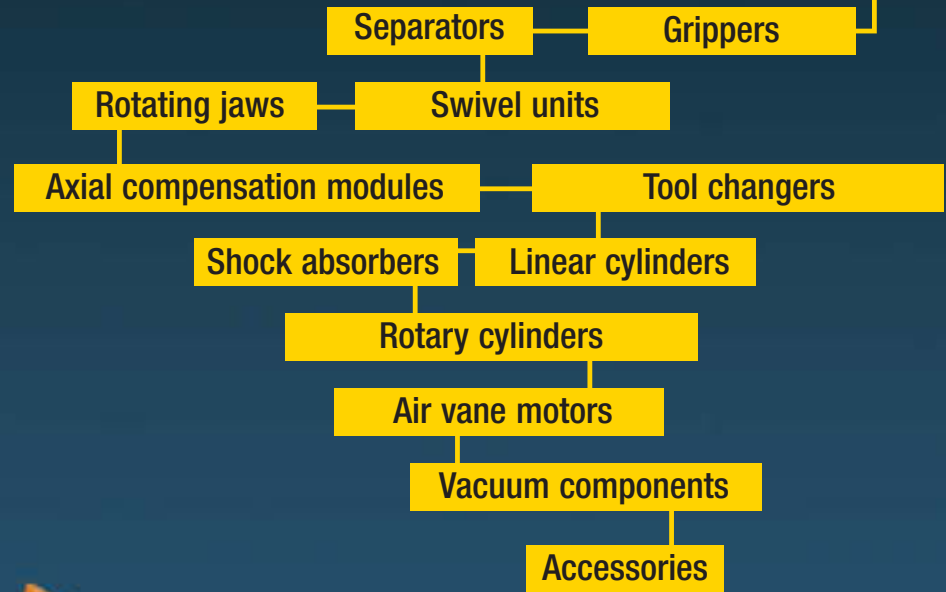
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## H925 Grippers & Automation Components



H925



## General Information

### SPECIAL PARTS:

We definitely encourage the use of standardized components from prototype through production quantities. At the same time, we recognize the fact that enclosure size, unique requirements, space or weight limitation, etc. may necessitate the use of a modified or a special part. Please let us know what your requirements are; we will be glad to quote modification or design of a special part or entire assembly.

### CAD DRAWINGS:

Our products are available on CD in **DXF** and IGES (3D) format so that you can place them directly into your design. Call us for the free CD or get the drawings from our **Web site at [www.techno-sommer.com](http://www.techno-sommer.com)**.

*If you wish to place an order immediately:*

**PHONE: 516-328-3970**

**FAX: 516-358-2576**

**INTERNET: <http://www.techno-sommer.com>**

**e-mail: [support@techno-sommer.com](mailto:support@techno-sommer.com)**

### SALES CONDITIONS

**Open Account Orders:** A minimum order is \$50.00 plus shipping charges. Orders requiring any type of special handling or certification are subject to an additional charge.

**Returns & Exchanges:** All returns and exchanges must have prior written approval. We will credit your account on a valid purchase order if the item is returned in resalable condition within 10 days. Returned merchandise will be inspected and a charge made for inspection and restocking unless the merchandise was sent on a trial basis. No credit will be allowed on used or modified parts, catalog parts purchased on a quantity basis, or special order items.

**Method of Shipment:** UPS or as specified by customer.

**Credit:** New accounts having a satisfactory rating will receive open credit terms.  
Credit Cards accepted: **Visa, MasterCard, American Express.**

**Note:** Price and specifications are subject to change without notice. Every effort has been made to provide accurate technical and product information. The company disclaims responsibility for any error or omission regarding the accuracy of the technical and product information published.

Give us a call, fax  
or e-mail with any questions  
you have. Remember, also,  
to visit our Web site at:  
[www.techno-sommer.com](http://www.techno-sommer.com)



# LIMITED WARRANTY

## Terms and Conditions for Limited Warranty and Repairs

### Warranty

All **Techno** gripper components and assemblies are warranted against manufacturer's defects in material and workmanship for a period of 1 year from the time of shipment from facilities. **Techno's** sole obligation under this warranty is limited to repairing the product or, at its option, replacing the product, without additional charge, provided the item is properly returned to **Techno** for repair as discussed below. The provisions of this warranty shall not apply to any product which has been subjected to tampering, abuse, improper setup or operating conditions, misuse, lack of proper maintenance or unauthorized user adjustment. **Techno** makes no warranty that its products are fit for any use or purpose to which they may be put by the customer, whether or not such use or purpose has been disclosed to **Techno** in specifications or drawings previously or subsequently provided, and whether or not **Techno's** products are specifically designed and/or manufactured for such a purpose.

**THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED. ALL OTHER WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHETHER EXPRESSED, IMPLIED, OR ARISING BY OPERATION OF LAW, TRADE USAGE, OR COURSE OF DEALING, ARE HEREBY DISCLAIMED. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.**

### Limitation of Remedy

In no event shall **Techno** be liable for any incidental, consequential, or special damages of any kind or nature whatsoever. **Techno** is in no way liable for any lost profits arising from or connected to this agreement or items sold under this agreement, whether alleged to arise from breach of contract, expressed or implied warranty, or in tort, including, without limitation, negligence, failure to warn, or strict liability.

### Return Procedure

Before returning any equipment in or out of warranty, the customer must first receive a return authorization number and packing instructions from **Techno**. No claim will be allowed nor credit given for products returned without such authorization RMA #. Proper packaging and insurance for transportation is solely the customer's responsibility. After approval from **Techno**, the product should be returned with a statement of the problem and **transportation prepaid**. If upon examination, warranted defects exist, the product will be repaired or replaced at no charge and shipped, prepaid, back to the customer. Return shipment will be by common carrier (i.e. UPS). If rapid delivery is requested by customer, then such transport is at customer's expense. If an out-of-warranty situation exists, the customer will be notified of the repair costs immediately. At such time, the customer must issue a purchase order to cover the cost of the repair or authorize the product to be shipped back as is, at the customer's expense. In any case, a restocking charge of **20%** will be charged on all items returned to stock.

### Field Service

Repairs are ordinarily not done at a customer's facility.

This instrumentation is difficult to transport, so field service is severely limited and will only be supplied at **Techno's** discretion. Field service is performed at **Techno's** sole discretion. All relevant expenses, including transportation, travel time, subsistence costs, and the prevailing cost per hour (eight-hour minimum) are the responsibility of the customer.

### Unforeseen Circumstances

**Techno** is not liable for delay or failure to perform any obligations hereunder by reason of circumstances beyond its reasonable control. These circumstances include, but are not limited to, accidents, acts of God, strikes or labor disputes, laws, rules or regulations of any government or government agency, fires, floods, delays or failures in delivery of carriers or suppliers, shortages of materials, and any other event beyond **Techno's** control.

### Entire Agreement/Governing Law

The terms and conditions contained herein, shall constitute the entire agreement concerning the terms and conditions for the limited warranty described hereunder. No oral or other representations are in effect. This Agreement shall be governed in all respects by the laws of New York State. No legal action may be taken by any party more than 1 year after the date of purchase.

**TECHNO RESERVES THE RIGHT TO CHANGE DESIGNS, SPECIFICATIONS, PRICES, AND ANY APPLICABLE DOCUMENTATION WITHOUT PRIOR NOTICE.**